

Direct Dealer Warranty - Claim History Details

Summary Details - (AWA)

Claim Type: AWA	Dealer: 05796 - Jaguar Des Moines
Claim Number: 520205A	Status: Accepted subject to audit
Repair Date: 11-Nov-2009	VIN: WA82B65T G40311
Program Code: P05 - After Warranty Adjustment	Distance: 55438 Miles
Date Submitted: 01-Dec-2009	Distance Progression: No
Date Processed: 02-Dec-2009	MIL on: No
Authority Code: 5076V	Manual Review:
Parts Sales Date:	Customer Concern L26 - Lights Not Working - Code: Exterior
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (AWA)

Assessor Message:

Business/Technician : found the ballast to be defective in the headlight assmy on the left frt side. replace headlamp assmy.

Technician Id : *****2107 / BILL BOYLEN

Customer : c/s th lft frt headlight flickers

Service Writer Id : *****3318 / JUSTIN LYMAN

Parts - (AWA)

Part Number	Quantity
C2C-22631	1

Repair Operations - (AWA)

SRO Number	SRO Description
864133	HEADLAMP ASSEMBLY - LEFT HAND - RENEW

Misc. Items - (AWA)

Code

OBDII - (AWA)

Major Item Serial Numbers - (AWA)

Type	Description	Serial Number
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Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 309538A	Status: Accepted subject to audit
Repair Date: 26-Jan-2005	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 11 Miles
Date Submitted: 02-Feb-2005	Distance Progression: No
Date Processed: 02-Feb-2005	MIL on: No
Authority Code:	Manual Review:
Parts Sales Date:	Customer Concern Code: G29 - No description found
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : CK TO SEE IF CAR WAS IN CUSTOMER MODE AND IT WAS, ALSO FOUND OUT BATTERY HAD GONE DEAD, DROVE CAR AND THEN REFLASHED THE E-BRAKE MODULE AND THE RIDE CONTROL MODULE, ALL WORKING OK

Technician Id : *****6682 / OREN PETERSON

Customer : THE PARK BRAKE WARNING LIGHT IS ON, E-BRAKE WARNING IS ON AND RIDE CONTROL IS NOT WORKING

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
RCFG	0

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
703500	MECHANICAL LINKAGE

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Major Item Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 310421A	Status: Accepted subject to audit
Repair Date: 03-Feb-2005	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 12 Miles
Date Submitted: 16-Feb-2005	Distance Progression: No
Date Processed: 17-Feb-2005	MIL on: No
Authority Code:	Manual Review:
Parts Sales Date:	Customer Concern Code: W05 - Front Wiper Troubles
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : REPLACE WIPER MOTOR. CAR SUPERCHARGED, NEEDED TO REMOVE SUPERCHARGER TO GET HEAT SHIELD OFF AND NEEDED TO REMOVE INSIDE BRAKE PEDAL HOUSING SUPPORT. BOOSTER HAD 1 WAY WASHERS KEEPING IT ON AND WAS NECESSARY TO REMOVE SUPPORT TO CUT WASHERS OFF TO GET BOOSTER OFF. OTHERS FOR QTY 1 42404 MET CLASS 8 HEX BOLT. SHOP TIME .9 HR FOR REMOVE AND INSTALL BRAKE PEDAL HOUSING SUPPORT & BRAKE BOOSTER.

Technician Id : *****2517 / DUDLEY MORI

Customer : CUSTOMER STATES LEFT WIPER DOES NOT MOVE

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-22203	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
841512	Wiper Motor - Renew
185015	Supercharger Assembly - Renew
703500	MECHANICAL LINKAGE

Misc. Items - (Vehicle Claims)

Code

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 336729A	Status: Accepted subject to audit
Repair Date: 11-Oct-2005	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 8395 Miles
Date Submitted: 10-Nov-2005	Distance Progression: No
Date Processed: 10-Nov-2005	MIL on: No
Authority Code:	Manual Review:
Parts Sales Date:	Customer Concern Code: B95 - Other Instrument Panel/Console Troubles
	Condition Code: 01 - Broken/cracked
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : REMOVED OVERHEAD CONSOLE FOUND INSIDE TOP LATCH WAS BROKEN. REPLACED SUNGLASS HOLDER ASSEMBLY.

Technician Id : *****6682 / OREN PETERSON

Customer : C/S SUNGLASS HOLDER WILL NOT STAY CLOSED IN THE CENTER OF THE ROOF.

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
XR8-48004	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
761369	Roof Console - Renew

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims

Claim Number: 336729B

Repair Date: 11-Oct-2005

Program Code: VW - Vehicle Warranty

Date Submitted: 10-Nov-2005

Date Processed: 10-Nov-2005

Authority Code:

Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted subject to audit

VIN: WA82B65T G40311

Distance: 8395 Miles

Distance Progression: No

MIL on: No

Manual Review:

Customer Concern Code: T55 - Interior fasteners - loose, missing, poor fit, warped

Condition Code: 12 - Improper Assembly

Reference Claim/Invoice:

State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : REMOVED REAR SEAT. CONTROLS ARE LOOSE. REMOVED REAR SEAT HEATER AND A/C CONTROLS TO SEE WHY THEY FIT SO LOOSELY - FOUND RETAINOR TABS NOT IN PLACE, TIGHTENED RETAINOR TABS AND REINSTALLED CONTROLS, SEEMS TO BE OK.

Technician Id : *****6682 / OREN PETERSON

Customer : C/S BACK OF CONSOLE WOOD TIM IS VERY LOOSE AS ARE THE CONTROLS LOOSE.

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-24613	0

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
762500	CENTER CONSOLE

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims

Claim Number: 336729C

Repair Date: 11-Oct-2005

Program Code: VW - Vehicle Warranty

Date Submitted: 10-Nov-2005

Date Processed: 10-Nov-2005

Authority Code:

Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted subject to audit

VIN: WA82B65T G40311

Distance: 8395 Miles

Distance Progression: No

MIL on: No

Manual Review:

Customer Concern Code: D36 - Engine Hesitates/Surges When Accelerating

Condition Code: 42 - Does Not Operate Properly

Reference Claim/Invoice:

State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : CHECKED FOR HESSITATION ON TAKE OFF FOUND A SLIGHT ONE REFLASHED TCM AND ECM TO SEE IF PROBLEM GOES AWAY. SEEMS TO BE MUCH BETTER.

Technician Id : *****6682 / OREN PETERSON

Customer : C/S THERE IS A HESITATION ON ACCELERATION FROM A STOP MOST OF THE TIME.

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
AJ8-2532	0

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
869914	REPROGRAM EXISTING T.C.M. USING IDS/SDD

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 336729E	Status: Accepted by Warranty Assessor
Repair Date: 11-Oct-2005	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 8395 Miles
Date Submitted: 10-Nov-2005	Distance Progression: No
Date Processed: 19-Dec-2005	MIL on: No
Authority Code:	Manual Review:
Parts Sales Date:	Customer Concern Code: A07 - Other Audio Troubles
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : AFTR CAR BACK TO PREV COND PECUS CODES GONE-REINSTAL VOICEWIRNG REMOV SYSTM RECHK WIRNG NO PROBLMS INSTRUCT TO REMOV ITEMS INSTALLED PUT CAR BACK TO PREVIOUS SYSTM BT & PHONE MODULE CLEAR ALL THINGS STARTED PRGRM AGAIN-ENCOUNT SAME PROBLMS CONTACT CHGO ASST-RELOAD PRGRM 38 INTO WDS TRY AGAIN TO SEE IF ITEM WOULDL PROGRAM ITEMS DID PROGRAM CORRECT-SYSTM WORK NOW FAULT PART ON DISC 40 CAUSE OF PROBLM.

Technician Id : *****6682 / OREN PETERSON

Customer : C/R INSTAL BLUETOOTH SYSTM*WARNTY LINE FOR BT PRBLMS INSTAL DU TO DISC 40 FROM JAG.INSTAL BT SYSTM ALL WORK EXC PHON-WORKED ON CAR MANY HRS SYST WOULD NOT PROGRAM REMOV SYST RECHK CONTN CAR SHOW PECUS FALTS ON DASH POSS BAD PHONE MODUL

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-25674	0

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
865100	AUDIO UNIT CONTINUED

Misc. Items - (Vehicle Claims)

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 336729G	Status: Accepted subject to audit
Repair Date: 11-Oct-2005	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 8395 Miles
Date Submitted: 10-Nov-2005	Distance Progression: No
Date Processed: 10-Nov-2005	MIL on: No
Authority Code:	Manual Review:
Parts Sales Date:	Customer Concern Code: T52 - Ashtray troubles
	Condition Code: D4 - Flaw in Material
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : ASH TRAY LATCHES DEFECTIVE REPLACED BOTH RIGHT SIDE DOOR ASH TRAYS.

Technician Id : *****6682 / OREN PETERSON

Customer : C/S ASH TRAYS IN THE RIGHT SIDE DOORS BOTH FRONT & REAR POP OPEN WHEN THEY CLOSE THE DOORS SOMETIMES.

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-26070	2

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
766713	Front Door Ashtray - Renew
766715	Rear Door Ashtray - Renew

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Major Item Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Created By: P-FRANC8 **Created Date:** 10-Nov-2005 **Modified By:** **Modified Date:**

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 336729H	Status: Accepted subject to audit
Repair Date: 11-Oct-2005	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 8395 Miles
Date Submitted: 10-Nov-2005	Distance Progression: No
Date Processed: 10-Nov-2005	MIL on: No
Authority Code:	Manual Review:
Parts Sales Date:	Customer Concern M05 - Exterior Mirror
	Code: Troubles
	Condition Code: 01 - Broken/cracked
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : INSTALLED NEW RIGHT OUTSIDE MIRROR GLASS

Technician Id : *****6682 / OREN PETERSON

Customer : C/S RIGHT OUTSIDE MIRROR IS CRACKED W/NO DAMAGE TO THE ASSEMBLY.

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
XR8-22520	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
761053	Exterior Mirror Glass - Renew

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Major Item Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Created By: P-FRANC8 **Created Date:** 10-Nov-2005 **Modified By:** **Modified Date:**

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims

Claim Number: 336729I

Repair Date: 11-Oct-2005

Program Code: VW - Vehicle
Warranty

Date Submitted: 10-Nov-2005

Date Processed: 10-Nov-2005

Authority Code:

Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted subject to audit

VIN: WA82B65T G40311

Distance: 8395 Miles

Distance Progression: No

MIL on: No

Manual Review:

Customer Concern Code: B47 - Blistered/Bubbled/Peeled - Door
Panel

Condition Code: D4 - Flaw in Material

Reference Claim/Invoice:

State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : REPLACED PEELING SILL PLATE BY DRIVER'S DOOR

Technician Id : *****6682 / OREN PETERSON

Customer : C/S SILL PLATE IN THE DRIVERS DOOR JAM IS PEELING.

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-26180/AMB	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
767607	Front Outer Tread Plate - Renew

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Major Item Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Direct Dealer Warranty - Claim History Details

Summary Details - (Special Program)

Claim Type: Special Program
Claim Number: 336729D
Repair Date: 11-Oct-2005
Program Code: I210

Date Submitted: 10-Nov-2005
Date Processed: 10-Nov-2005
Authority Code:
Related Damage: No
Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted subject to audit
VIN: WA82B65T G40311

Distance: 8395 Miles

Distance Progression: No

MIL on: No

Manual Review:

Customer Concern Code:

Condition Code:

Reference Claim/Invoice:

State of Registration: IA - Iowa

Narrative - (Special Program)

Assessor Message:

Business/Technician : COMPLETED 10K MILEAGE SERVICE AS PER SERVICE MENU.

Technician Id : *****6682 / OREN PETERSON

Customer : CUSTOMER REQUESTS MILEAGE MAINTENANCE AS PER MENU.

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Special Program)

Part Number	Quantity
AJ8-2297	1
JZH-100062	1

Repair Operations - (Special Program)

SRO Number	SRO Description
102010	10,000 MILE/16,000 KM FREE SERVICE *DO NOT ISSUE*

Misc. Items - (Special Program)

Code

ZZZ001	Consumables
ZZZ999	Export Sundry Nett (jaguar)

OBDII - (Special Program)

Major Item Serial Numbers - (Special Program)

Type	Description	Serial Number
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Created By: P-FRANC8 **Created Date:** 10-Nov-2005 **Modified By:** **Modified Date:**

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 376217B	Status: Accepted subject to audit
Repair Date: 06-Sep-2006	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 22078 Miles
	Distance Progression: No
	MIL on: No
Date Submitted: 30-Oct-2006	Manual Review:
Date Processed: 30-Oct-2006	Customer Concern Code: S03 - Front Seat Loose
Authority Code:	Condition Code: 33 - Loose Part
Parts Sales Date:	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : REINSERTED SEAT BACK

Technician Id : *****2517 / DUDLEY MORI

Customer : C/S BACK OF SEAT IS LOOSE

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-20452/SEL	0

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
767000	SEATS

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Major Item Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Created By: W-ROBI11 **Created Date:** 30-Oct-2006 **Modified By:** **Modified Date:**

SGW380CM - Created - 8/10/2013 at 16:49.57
 For - Matthew Christeson (M-CHRI35) - M5894 - 05662 - en
 On server ddo1 using browser version MSIE 8.0
 Copyright © Jaguar Land Rover Limited 1998

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims

Claim Number: 376217C

Repair Date: 06-Sep-2006

Program Code: VW - Vehicle Warranty

Date Submitted: 30-Oct-2006

Date Processed: 30-Oct-2006

Authority Code:

Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted subject to audit

VIN: WA82B65T G40311

Distance: 22078 Miles

Distance Progression: No

MIL on: No

Manual Review:

Customer Concern Code: B64 - Mouldings, Exterior Trim Poorly Aligned or Fit

Condition Code: D7 - Corrosion (perforation)

Reference Claim/Invoice:

State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : FOUND THE CROME ROOF MOLDINGS ARE DISCOLORED-REPLACED MOULDINGS

Technician Id : *****2517 / DUDLEY MORI

Customer : C/R WE LOOK AT THE CROME TRIM NEAR THE ROOF-DISCOLORED

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-11874	1
C2C-22561	12

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
764385	BODY SIDE UPPER BRIGHT TRIM FINISHER - RENEW

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 426434C	Status: Accepted subject to audit
Repair Date: 30-Oct-2007	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 34888 Miles
Date Submitted: 16-Nov-2007	Distance Progression: No
Date Processed: 23-Nov-2007	MIL on: No
Authority Code:	Manual Review:
Parts Sales Date:	Customer Concern Code: H44 - Harsh Ride
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : FAULT TRACED SUSPENSION PER BULLETIN. let SIT 24HRS IN TRANSPORT MODE CHECKING HEIGHT EVERY 2HRS.FOUND FAULTY PUMP.

Technician Id : *****2517 / DUDLEY MORI

Customer : C/S THE AIR SUSPENSION FAULT LIGHT IS ON

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-27702	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
603201	AIR SUSPENSION COMPRESSOR DRIER - RENEW
603200	AIR SUSPENSION

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Major Item Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims

Claim Number: 426434E

Repair Date: 30-Oct-2007

Program Code: VW - Vehicle Warranty

Date Submitted: 16-Nov-2007

Date Processed: 16-Nov-2007

Authority Code:

Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted subject to audit

VIN: WA82B65T G40311

Distance: 34888 Miles

Distance Progression: No

MIL on: No

Manual Review:

Customer Concern Code: B95 - Other Instrument Panel/Console Troubles

Condition Code: 42 - Does Not Operate Properly

Reference Claim/Invoice:

State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : REPLACED ROOF CONSOLE

Technician Id : *****2517 / DUDLEY MORI

Customer : C/S THE #1 BUTTON FOR THE HOMELINK IS STICKING

Service Writer Id : *****2517 / DUDLEY MORI

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-18676/SEL	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
761369	Roof Console - Renew

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Major Item Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05796 - Jaguar Des Moines
Claim Number: 442893A	Status: Accepted subject to audit
Repair Date: 20-Mar-2008	VIN: WA82B65T G40311
Program Code: VW - Vehicle Warranty	Distance: 36142 Miles
Date Submitted: 01-May-2008	Distance Progression: No
Date Processed: 02-May-2008	MIL on: No
Authority Code: 511CV	Manual Review:
Parts Sales Date:	Customer Concern Code: A86 - Cellular Phone Troubles
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: IA - Iowa

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : DAIG FAULTY CD CHANGER-ON BK ORDER.COULDN'T BYPASS SYS.TECH LINE-CHKD D2B CONNECTIONS,PWR/GRD-OK. MADE A JUMPER & ORDERED CD.NO PARTS IN COUNTRY. TRIED TO LOOP & REPROGRAM-WOULDNT ACCEPT.PUT BACK TOGETHER W NOTHING WORKING AND GAVE BACK TO CUSTOMER

Technician Id : *****2517 / DUDLEY MORI

Customer : C/S TEH BLUETOOTH WILL NOT PAIR UP.CD CHANGER FINALLY CAME IN. REPLACED AND VERIFIED

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Vehicle Claims)

Part Number	Quantity
C2C-38055/E	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
865006	COMPACT DISC CHANGER - RENEW
869999	Diagnostic Allowance
865000	AUDIO UNIT

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Direct Dealer Warranty - Claim History Details

Summary Details - (Special Program)

Claim Type: Special Program
Claim Number: 442893B
Repair Date: 20-Mar-2008
Program Code: I240

Date Submitted: 01-May-2008
Date Processed: 01-May-2008
Authority Code:
Related Damage: No
Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted subject to audit

VIN: WA82B65T G40311

Distance: 36142 Miles

Distance Progression: No

MIL on: No

Manual Review:

Customer Concern Code:

Condition Code:

Reference Claim/Invoice:

State of Registration: IA - Iowa

Narrative - (Special Program)

Assessor Message:

Business/Technician : PERFORMED 40K

Technician Id : *****2517 / DUDLEY MORI

Customer : C/R MILEAGE MAIT

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Special Program)

Part Number	Quantity
AJ8-2766	1
C2C-6884	1
C2N-3587	1
C2S-1638	1
JZH-100062	1

Repair Operations - (Special Program)

SRO Number	SRO Description
102040	40,000 MILE/64,000 KM FREE SERVICE *DO NOT ISSUE*

Misc. Items - (Special Program)

Code	
ZZZ001	Consumables
ZZZ999	Export Sundry Nett (jaguar)

OBDII - (Special Program)

Major Item Serial Numbers - (Special Program)

Type	Description	Serial Number
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Direct Dealer Warranty - Claim History Details

Summary Details - (Special Program)

Claim Type: Special Program
Claim Number: 442893C
Repair Date: 20-Mar-2008
Program Code: I299
Date Submitted: 01-May-2008
Date Processed: 12-May-2008
Authority Code:
Related Damage: No
Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted by Warranty Assessor

VIN: WA82B65T G40311

Distance: 36142 Miles

Distance Progression: No

MIL on: No

Manual Review:

Customer Concern Code:

Condition Code:

Reference Claim/Invoice:

State of Registration: IA - Iowa

Narrative - (Special Program)

Assessor Message:

Business/Technician : PERFORMED FLUID FLUSH

Technician Id : *****2517 / DUDLEY MORI

Customer : C/R CAMPAIGN#I299

Service Writer Id : *****8349 / CHRIS MUSSELMAN

Parts - (Special Program)

Part Number	Quantity
C2C-31221	1

Repair Operations - (Special Program)

SRO Number	SRO Description
102007	RENEW BRAKE FLUID EVERY TWO YEARS ** DO NOT ISSUE **

Misc. Items - (Special Program)

Code

OBDII - (Special Program)

Major Item Serial Numbers - (Special Program)

Type	Description	Serial Number
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Created	H-	Created	01-May-	Modified	H-	Modified	08-May-
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Direct Dealer Warranty - Claim History Details

Summary Details - (Special Program)

Claim Type: Special Program
Claim Number: 497882A
Repair Date: 22-May-2009
Program Code: J004

Date Submitted: 09-Jun-2009
Date Processed: 09-Jun-2009
Authority Code:
Related Damage: No
Parts Sales Date:

Dealer: 05796 - Jaguar Des Moines

Status: Accepted subject to audit
VIN: WA82B65T G40311
Distance: 48393 Miles

Distance Progression: No
MIL on: No

Manual Review:
Customer Concern Code:
Condition Code:

Reference Claim/Invoice:
State of Registration: IA - Iowa

Narrative - (Special Program)

Assessor Message:

Business/Technician : REPROGRAMED TCM & PCM

Technician Id : *****2517 / DUDLEY MORI

Customer : C/R CAMPAIGN#J004

Service Writer Id : *****1619 / MIKE LEBEDA

Parts - (Special Program)

Part Number	Quantity

Repair Operations - (Special Program)

SRO Number	SRO Description
869960	REFLASH ECM AND TCM - X350

Misc. Items - (Special Program)

Code

OTHER

Other

OBDII - (Special Program)

Major Item Serial Numbers - (Special Program)

Type	Description	Serial Number

Created By: H-FRANK7 **Created Date:** 09-Jun-2009 **Modified By:** **Modified Date:**

SGW380CM - Created - 8/10/2013 at 16:48.08
 For - Matthew Christeson (M-CHRI35) - M5894 - 05662 - en
 On server ddo1 using browser version MSIE 8.0