

Direct Dealer Warranty - Claim History Details

Summary Details - (Special Program)

Claim Type: Special Program	Dealer: 01427 - Imperial Motors Jaguar of Wilmette
Claim Number: 112437B	Status: Accepted subject to audit
Repair Date: 26-Aug-2005	VIN: DA42C152 A41797
Program Code: I210T -	Odometer: 6112 Miles
	Odometer Override: No
	MIL on: No
Submission Date: 02-Sep-2005	Assessor Review:
Process Date: 02-Sep-2005	Customer Concern Code: A99 - No description found
Authority Code:	Condition Code:
Related Damage: No	
Part Sale Date:	Reference Claim/Invoice:
	State of Registration: IL - Illinois

Narrative - (Special Program)

Assessor Message:

Business/Technician : 10,000 MILE SCHEDULED MAINTENANCE. 10,000 MILE SCHEDULED MAINTENANCE

Technician Id : *****8994 / ORSINI,LEONARD

Customer : 10,000 MILE SCHEDULED MAINTENANCE.

Service Writer Id : *****2848 / DOBBERFUHL,DAVID

Parts - (Special Program)

Part Number	Quantity
AJ8-3017	1
C2N-3587	1

Repair Operations - (Special Program)

SRO Number	SRO Description
102010	10,000 mile/16,000 km free service *do not issue*

Misc. Items - (Special Program)

Code	
ZZZ001	Consumables
ZZZ999	Export Sundry Nett (jaguar)

OBDII - (Special Program)

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 01427 - Imperial Motors Jaguar of Wilmette
Claim Number: 112915B	Status: Accepted subject to audit
Repair Date: 26-Sep-2005	VIN: DA42C152 A41797
Program Code: VW - Vehicle Warranty	Odometer: 6745 Miles
Submission Date: 28-Sep-2005	Odometer Override: No
Process Date: 28-Sep-2005	MIL on: No
Authority Code:	Assessor Review:
Part Sale Date:	Customer Concern Code: L65 - No description found
	Condition Code: D8 - Failed Gasket/Seal
	Reference Claim/Invoice:
	State of Registration: IL - Illinois

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : LEAKS. OIL COOLER - RENEW AND CLEANED AREA COMPLETE
Technician Id : *****8994 / ORSINI,LEONARD
Customer : FLUID LEAK,ALL OVER GARAGE FLOOR UNDER VEHICLE.
Service Writer Id : *****2818 / RODRIGUEZ,JULIO

Parts - (Vehicle Claims)

Part Number	Quantity
MJF-7440AA	1
KSR-609001	2

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
126068	Oil cooler - renew
126000	LUBRICATION SYSTEM
101010	Drive in-out

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Direct Dealer Warranty - Claim History Details

Summary Details - (Special Program)

Claim Type: Special Program

Claim Number: 117245B

Repair Date: 02-Aug-2006

Program Code: I220T -

Submission Date: 07-Aug-2006

Process Date: 07-Aug-2006

Authority Code:

Related Damage: No

Part Sale Date:

Dealer: 01427 - Imperial Motors Jaguar of Wilmette

Status: Accepted subject to audit

VIN: DA42C152 A41797

Odometer: 11746 Miles

Odometer Override: No

MIL on: No

Assessor Review:

Customer Concern Code: A99 - No description found

Condition Code:

Reference Claim/Invoice:

State of Registration: IL - Illinois

Narrative - (Special Program)

Assessor Message:

Business/Technician : 20,000 MILE/32,000 KM FREE SERVICE *DO NOT ISSUE. 20,000 MILE/32,000 KM FREE SERVICE *DO NOT ISS UE

Technician Id : *****3031 / MICHALSKI,LUKASZ

Customer : 20,000 MILE/32,000 KM FREE SERVICE

Service Writer Id : *****2848 / DOBBERFUHL,DAVID

Parts - (Special Program)

Part Number	Quantity
AJ8-3017	1
C2N-3587	1
C2S-1638	1
MJD-6863AA	1

Repair Operations - (Special Program)

SRO Number	SRO Description
102020	20,000 mile/32,000 km free service *do not issue *

Misc. Items - (Special Program)

Code	
ZZZ001	Consumables
ZZZ999	Export Sundry Nett (jaguar)

Direct Dealer Warranty - Claim History Details

Summary Details - (Special Program)

Claim Type: Special Program
Claim Number: 117245D
Repair Date: 02-Aug-2006
Program Code: I299B -

Submission Date: 07-Aug-2006

Process Date: 07-Aug-2006

Authority Code:

Related Damage: No

Part Sale Date:

Dealer: 01427 - Imperial Motors Jaguar of Wilmette

Status: Accepted subject to audit

VIN: DA42C152 A41797

Odometer: 11746 Miles

Odometer Override: No

MIL on: No

Assessor Review:

Customer Concern Code: A99 - No description found

Condition Code:

Reference Claim/Invoice:

State of Registration: IL - Illinois

Narrative - (Special Program)

Assessor Message:

Business/Technician : RENEW BRAKE FLUID. RENEW BRAKE FLUID

Technician Id : *****3031 / MICHALSKI,LUKASZ

Customer : PER DDW, I299 BRAKE FLUID FLUSH

Service Writer Id : *****2848 / DOBBERFUHL,DAVID

Parts - (Special Program)

Part Number	Quantity
C2C-31221	1

Repair Operations - (Special Program)

SRO Number	SRO Description
102007	Renew brake fluid every two years ** do not issue **

Misc. Items - (Special Program)

Code

OBDII - (Special Program)

Component Serial Numbers - (Special Program)

Type	Description	Serial Number
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Created By: m-denni6 **Created Date:** 07-Aug-2006 **Modified By:** **Modified Date:**

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 01427 - Imperial Motors Jaguar of Wilmette
Claim Number: 120180D	Status: Accepted subject to audit
Repair Date: 13-Mar-2007	VIN: DA42C152 A41797
Program Code: VW - Vehicle Warranty	Odometer: 15955 Miles
Submission Date: 27-Mar-2007	Odometer Override: No
Process Date: 29-Mar-2007	MIL on: No
Authority Code:	Assessor Review:
Part Sale Date:	Customer Concern Code: A87 - No description found
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: IL - Illinois

Narrative - (Vehicle Claims)

Assessor Message:
Business/Technician : BINDS. ELECTRIC ANTENNA - RENEW
Technician Id : *****8390 / HOYER,DAVID
Customer : RADIO ANTENNA MAST STICKS
Service Writer Id : *****2848 / DOBBERFUHL,DAVID

Parts - (Vehicle Claims)

Part Number	Quantity
LNA-4134AA	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
865021	Electric antenna - renew

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Component Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims
Claim Number: 120180G
Repair Date: 13-Mar-2007
Program Code: VW - Vehicle Warranty

Dealer: 01427 - Imperial Motors Jaguar of Wilmette

Status: Accepted subject to audit
VIN: DA42C152 A41797
Odometer: 15955 Miles

Odometer Override: No

MIL on: No

Submission Date: 27-Mar-2007

Assessor Review:

Process Date: 29-Mar-2007

Customer Concern Code: N51 - No description found

Authority Code:

Condition Code: 63 - Weak/Soft/Sagged(Low Pressure)

Part Sale Date:

Reference Claim/Invoice:

State of Registration: IL - Illinois

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : NOISY SHOCK. REAR SHOCK ABSORBER - RENEW LEFT REAR.

Technician Id : *****8390 / HOYER,DAVID

Customer : PER DDW, NO OPEN RECALLS

Service Writer Id : *****2848 / DOBBERFUHL,DAVID

Parts - (Vehicle Claims)

Part Number	Quantity
MJA-3540DE	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
643002	Rear shock absorber - renew

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Component Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
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Direct Dealer Warranty - Claim History Details

Summary Details - (Special Program)

Claim Type: Special Program
Claim Number: 122574B
Repair Date: 18-Sep-2007
Program Code: I230T -

Dealer: 01427 - Imperial Motors Jaguar of Wilmette

Status: Accepted subject to audit
VIN: DA42C152 A41797

Odometer: 19672 Miles

Odometer Override: No

MIL on: No

Submission Date: 25-Sep-2007

Assessor Review:

Process Date: 25-Sep-2007

Customer Concern Code: A99 - No description found

Authority Code:

Condition Code:

Related Damage: No

Part Sale Date:

Reference Claim/Invoice:

State of Registration: IL - Illinois

Narrative - (Special Program)

Assessor Message:

Business/Technician : 30,000 MILE FREE MAINTENANCE

Technician Id : *****8994 / ORSINI,LEONARD

Customer : MC 30000 MILE SERVICE MAINTENCE INSPECTION

Service Writer Id : *****2848 / DOBBERFUHL,DAVID

Parts - (Special Program)

Part Number	Quantity
AJ8-3017	1
C2N-3587	1
MJD-6863AA	1
NJA-3558AA	1

Repair Operations - (Special Program)

SRO Number	SRO Description
102030	30,000 MILE/48,000 KM FREE SERVICE *DO NOT ISSUE*

Misc. Items - (Special Program)

Code	
ZZZ001	Consumables
ZZZ999	Export Sundry Nett (jaguar)

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims

Claim Number: 144903C

Repair Date: 12-Feb-2008

Program Code: VW - Vehicle
Warranty

Submission Date: 18-Feb-2008

Process Date: 18-Feb-2008

Authority Code:

Part Sale Date:

Dealer: 05573 - Moore Jaguar

Status: Accepted subject to audit

VIN: DA42C152 A41797

Odometer: 22981 Miles

Odometer Override: No

MIL on: No

Assessor Review:

Customer Concern Code: N11 - No description found

Condition Code: 42 - Does Not Operate Properly

Reference Claim/Invoice:

State of Registration: MO - Missouri

Narrative - (Vehicle Claims)

Assessor Message:

Business/Technician : PDU CHECK DO PRINT OUT R AND R HOSE. 22981 P0456 NO PARTS NOLDINGFOR THIS VEHICLE SMOKE TESTED REPLACED CANISTER CLOSE VALVE TO CANISTER CONNECTING HOSE (SPLIT)

Technician Id : *****6765 / NIKOLAISEN,GUY

Customer : CUSTOMER STATES CHECK ENGINE LIGHT ON PART IN

Service Writer Id : *****4014 / FEXER,ALLAN K

Parts - (Vehicle Claims)

Part Number	Quantity
NJC-6068CA	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
869999	Diagnostic allowance
869997	Connect PDU/IDS/SDD for download capture application
171018	Hose - bank 1 camshaft cover to air intake tube - renew
101010	Drive in-out

Misc. Items - (Vehicle Claims)

Code

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05573 - Moore Jaguar
Claim Number: 148294A	Status: Accepted by JNA Warranty Specialist
Repair Date: 16-Oct-2008	VIN: DA42C152 A41797
Program Code: VW - Vehicle Warranty	Odometer: 25893 Miles
Submission Date: 20-Oct-2008	Odometer Override: No
Process Date: 31-Oct-2008	MIL on: No
Authority Code:	Assessor Review:
Part Sale Date:	Customer Concern Code: S50 - No description found
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: MO - Missouri

Narrative - (Vehicle Claims)

Assessor Message:
Business/Technician : REPAIR CUSTONSUBLET - REPAIR SEAT BOTTON SPLIT
Technician Id : *****3892 / DONALD W KAHL
Customer : CUSTOMER STATES LEFT FRONT SEAT BOTTOM SPLIT WALCO TO REPAIR
Service Writer Id : *****4014 / ALLAN K FEXER

Parts - (Vehicle Claims)

Part Number	Quantity
C2N-3630/SDZ	0

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
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Misc. Items - (Vehicle Claims)

Code	
OTHER	Other

OBDII - (Vehicle Claims)

Component Serial Numbers - (Vehicle Claims)

Direct Dealer Warranty - Claim History Details

Summary Details - (Vehicle Claims)

Claim Type: Vehicle Claims	Dealer: 05573 - Moore Jaguar
Claim Number: 152099D	Status: Accepted by JNA Warranty Specialist
Repair Date: 11-Aug-2009	VIN: DA42C152 A41797
Program Code: JSE - Select Edition	Odometer: 27213 Miles
Submission Date: 14-Aug-2009	Odometer Override: No
Process Date: 27-Aug-2009	MIL on: No
Authority Code:	Assessor Review:
Part Sale Date:	Customer Concern Code: S15 - No description found
	Condition Code: 42 - Does Not Operate Properly
	Reference Claim/Invoice:
	State of Registration: MO - Missouri

Narrative - (Vehicle Claims)

Assessor Message:
Business/Technician : R AND R SEAT SWITCH.
Technician Id : *****2995 / PATRICK E HILYARD
Customer : CUSTOMER STATES RIGHT SEAT SWITCH INOP PART IN
Service Writer Id : *****4014 / ALLAN K FEXER

Parts - (Vehicle Claims)

Part Number	Quantity
LJE-6031AB/SDZ	1

Repair Operations - (Vehicle Claims)

SRO Number	SRO Description
866589	Seat memory switch pack - renew

Misc. Items - (Vehicle Claims)

Code

OBDII - (Vehicle Claims)

Component Serial Numbers - (Vehicle Claims)

Type	Description	Serial Number
Created	s-	Created 14-Aug-
Modified	S-	Modified 19-Aug-